

VEER NARMAD SOUTH GUJARAT UNIVERSITY, SURAT
MANAGING INTERPERSONAL & GROUP PROCESSES

Objectives:

The purpose of this course is to advance understanding regarding interpersonal and group processes and help the participants to examine and develop process facilitation skills mainly through laboratory and other experience based methods of learning.

Contents:

Group as a Medium of Learning; Developing and Change; Group Cohesiveness; Influence Processes; Interpersonal Communication; Interpersonal Awareness and Feedback Process; Interpersonal Trust; Group Decision Making; Group Synergy; Team Building; Managerial Effectiveness: Traits and Skills; Theories and Perspectives on Effective Leadership; Power and Influence; Charismatic and Transformational Leadership; Conflict and Negotiation, Managerial Effectiveness: Traits and Skills; Theories and Perspectives on Effective Leadership; Power and Influence; Charismatic and Transformational Leadership; Conflict and Negotiation.

Reference:

1. Bennis W. G., Essay in Interpersonal Dynamics, U.S.A., Dorsey Press, 1979.
2. Kolb D. etc., Organizational Behaviour: An Experiential Approach, 5th ed., Englewood Cliffs, New Jersey, Prentice Hall Inc. 1991.
3. Mainiero L. A. & Tromley C. L., Developing Managerial Skills in OB, New Delhi, Prentice Hall of India, 1985.
4. Moore M. D. etc., Inside Organisations: understanding the Human Dimensions, Sage, 1988.